



TYNE & WEAR
heating



Your Guide to Buying a New Boiler

The North East Number One Heating Provider **Since 2008**



Contents Page

<u>01</u>	About us	<u>08</u>	Flushes + System Protection
<u>02</u>	Top Tips For Buying a New Boiler	<u>09</u>	Boiler Manufacturers We Work With
<u>03</u>	Systems - Pro's + Cons (Combi)	<u>10</u>	Accreditations
<u>04</u>	Systems - Pro's + Cons (Conventional)	<u>11</u>	Reviews
<u>05</u>	Systems - Pro's + Cons (System Boilers)	<u>12</u>	New Boiler Service Plan
<u>06</u>	Benefits of a New Boiler	<u>13</u>	Price Match Promise
<u>07</u>	Controls	<u>14</u>	Our Referral Scheme
		<u>15</u>	Google Rated + Join the Team

“ We expertly recommend boilers that will work for your home, every boiler comes with a manufacturer guarantee.



TYNE & WEAR
heating

About Us

Hi, my name is Nathan from Tyne and Wear Heating and welcome to our guide to buying a new boiler.

We understand that buying a new boiler can be expensive and a complicated process so we've put together this guide to help you through all the important areas of choosing the right boiler that fits your needs.

Why Choose Us

- ✓ Local Independent Company
- ✓ Respectful of your Home
- ✓ Responsive Service
- ✓ Flexible Finance Options
- ✓ Friendly Staff
- ✓ Up front Quotes
- ✓ Google and Facebook most 5 star rated companies
- ✓ One of the Most 5 Star Rated Companies In The North East



Top Tips For Buying a New Boiler



Do Your Research

Spend a little bit of time researching boiler manufactures and models which will help you find the most suitable boiler for your needs.



Find The Right Type of Boiler

Which boiler is suited to your property: **Combi, Conventional or System.**



Choose Your Installer Wisely

Always use a Gas Safe Registered Engineer, ask friends and family for recommendations or check various websites to choose the right company. Get the company you choose to fit the boiler with all the appropriate insurance.



Get More Than 1 Quote

Always get more than 1 quote so you can compare prices and make sure you are not being overcharged. The cheapest quote isn't necessarily the best, so ask what you'll be getting for that price and always ask for a written quotation.



Systems

The Combi Boiler

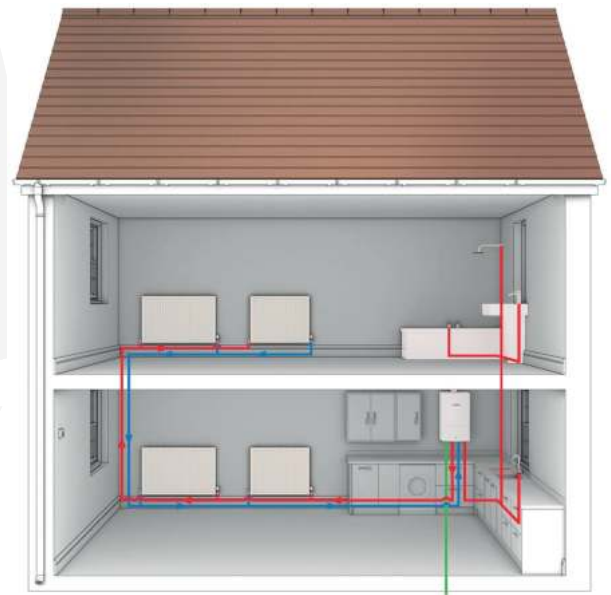
A combination, or combi boiler, is both a high-efficiency water heater and a central heating boiler in a single unit. Having a combi boiler means that you don't need a hot water storage cylinder or cold water storage tank in the roof space because the water is heated directly from mains when you turn the tap on. Combi boilers are also very energy-efficient and cost-effective as water is heated instantly as opposed to being heated and then stored in a cylinder.

Pro's

- ✓ More economical as you only heat the water you use.
- ✓ More powerful hot water, as long as your cold main is adequate.
- ✓ Unlimited amount of hot water.
- ✓ saves you space no tank or cylinders are required.
- ✓ All components are inside the boiler, so everything will be covered under the manufacturers warranty.

Con's

- ✗ No back up hot water.
- ✗ Limited hot water use, can only run one appliance.
- ✗ Dependant on cold water.



The Conventional Boiler

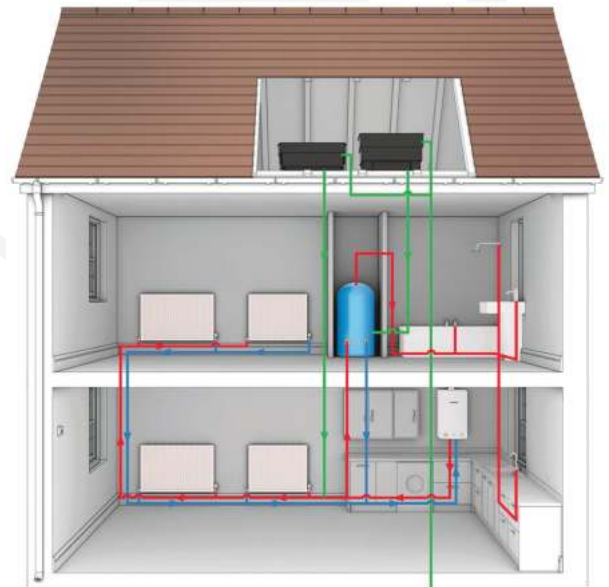
Conventional boilers, are an ideal solution for homes that already have a traditional heating and hot water system that is linked to a separate hot water cylinder. Regular boilers also need a cold water storage tank in the loft to feed the hot water cylinder as well as a tank that maintains the water level of the central heating system.

Pro's

- ✓ Ideal for properties with low water pressure.
- ✓ Back-up hot water if the boiler breaks down via an immersion heater.
- ✓ You can run multiple hot water outlets without affecting the flow rate or temperature.
- ✓ Compatible with older central heating systems.

Con's

- ✗ Takes up large amount of space.
- ✗ Hot water flow rate is generally poor as it relies on gravity.
- ✗ Not very economical to run as heating up the cylinder for hot water.
- ✗ Hot water can run out and needs time to reheat.
- ✗ Hot water is NOT on demand so you will have to allow time to heat the water up.



Systems

The System Boiler

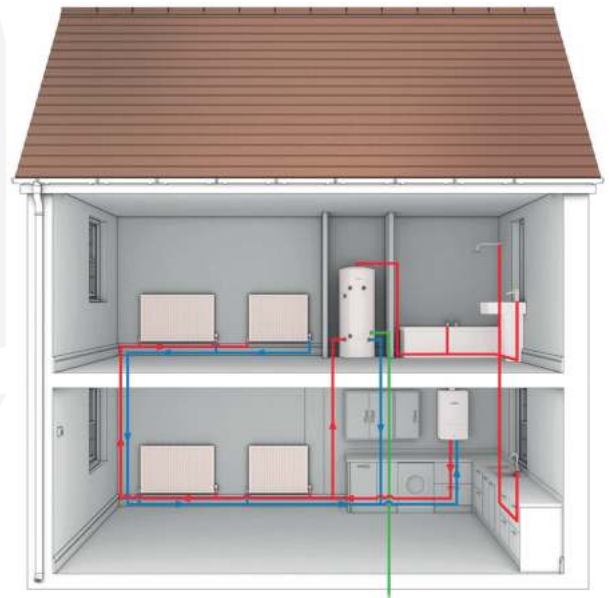
System boilers require a cylinder for storing hot water but the major heating and hot water system components are built into the boiler itself, making it easier and quicker to install. There is no need for a tank in the loft so system boilers are an ideal solution in a home with little or no loft space. System boilers are also compatible with solar water heating systems for added environmental benefits and low energy bills.

Pro's

- ✓ Back-up hot water if the boiler breaks down
- ✓ Perfect for properties with high hot water demand
- ✓ Excellent hot water flow, as it runs off the cold water
- ✓ You can run multiple hot water outlets at one time
- ✓ No need for tanks in the loft

Con's

- ✗ Need space for the cylinder
- ✗ Expensive to install
- ✗ Hot water is not instant, so needs to be pre-heated
- ✗ Hot water in cylinder can run out, once all used



Benefits of a New Boiler



Improve Boiler Efficiency

The Energy Saving Trust estimates that a central heating boiler is responsible for 60% of your household energy bills, so having a more efficient boiler can make a huge difference to your bills.



No More Breakdown Cover

Your new boiler will come with a 5, 7, 10 or 12 year warranty. Say you are paying £25 a month (national average), that would workout a saving of £1500 if you have a 5 year warranty boiler installed.



Quieter Boiler Operation

As modern boilers are improving in design, this makes them a lot quieter than older models.



More Control of Your Boiler + Heating

A room thermostat and thermostatic radiator valves (TRV's) fitted with your new boiler will help save money on your heating bills aswell as saving the environment.



Controls

Heating controls can significantly reduce the cost of your heating bills and reduce co2 emissions.

The right heating controls will let you keep your home at a comfortable temperature without wasting fuel or heat. The Energy Savings Trust suggests you could save £60 a year by installing and correctly using a Programmer, room thermostat and thermostatic radiator valve's.

Types of Temperature Controls



Programmable Wireless Room Thermostat (Rf)

Keeps your home at the required temperature that it's set at, usually between 18/21°C. It compares time/temperature so you can set it to come on at certain times of the day.



Smart Controls Hive Or Nest



Smart controls allow you to manage your heating from your smart phone or even ask Alexa on the Hive to turn your heating on or off.



Thermostatic Radiator Valves (Trv)

Thermostatic Radiator Valves are self regulating valves fitted to your radiator to control the temperature of each individual room.

Flushes / System Protection



Chemical Flush

As part of your new boiler installation the regulations require a chemical flush, which is done by adding a cleaner chemical into the heating system and letting it circulate while the heating is on, to flush out until the system is clean. Once flushed an inhibitor is added to further protect the heating system



Magnetic Filter

A magnetic filter is basically a strong magnet in a jar which attracts all the magnetics and breaks down in your heating system over time. It is placed as close to the boiler on the return pipe and will protect your new boiler. The filter gets cleaned out as part of your annual service.



Magnacleanse

Magnacleanse is a flushing process designed to maximise and perfect your central heating system with the cleaning of each individual radiator one at a time with chemicals. This is an optional extra with your new boiler installation.

Boiler Manufactures We Work With

Tyne and Wear Heating are a company that go above and beyond for our customers and we only work with companies that can follow our lead. We have worked with all these companies for over 10 years and can safely say that any problems that do arise, get sorted quickly and efficiently.

The Baxi logo consists of the word "BAXI" in a bold, blue, sans-serif font.

Baxi are one of Britain's oldest boiler manufactures and there boilers come with 7 and 10 year warranties.

The Worcester Bosch logo features a stylized blue and red wave icon to the left of the word "WORCESTER" in a blue, sans-serif font.

Worcester Bosch, part of the Bosch Group, is the UK's top domestic boiler provider. Renowned for high-quality gas and oil boilers.

The Vaillant logo features a green circular icon with a stylized rabbit or hare inside, followed by the word "Vaillant" in a green, sans-serif font.

Vaillant UK are one of the leading manufacturers of boilers, heat pumps and heating systems.

The Glow-worm logo features the words "Glow-worm" in a black, sans-serif font, with a small red dot above the 'o' in "worm".

Glow-worm offers three different types of boilers used to provide heating and hot water to suit a range of properties.



Accreditations



Gas Safe Registered

As the official gas registration body for the UK, the Gas Safe Register is a list of businesses legally allowed to work safely on gas appliances. Always check an engineer is on the Gas Safe register before allowing them to work on gas appliances in your home. Our registration number is **305843**



Approved Installer

As a Baxi Accredited Installer, we have been independently trained and approved to install Baxi boilers. Because of this, you benefit from extended guarantees that are not available from other installers.



Approved Installer

We have carried out 100's of Worcester Boiler installations locally to a very high standard, for our customers this means you get complete peace of mind backed up Boiler Installations and Worcester Bosch.



Approved Installer

As a Vaillant Advance Installer, we have demonstrated expert product knowledge and install Vaillant boilers with additional peace of mind as a result of exclusive 10 year guarantees.



Approved Installer

As Glow worm experienced Installers, there isn't much we don't know about your Glow Worm Boiler and have become one of the North East leading Glow Worm boiler installers.

Reviews

“ We are the first heating company in the North East with over 100 five star reviews.



“

Nathan is reliable, trustworthy and highly professional in all the work he carried out. I called with an emergency leak, suspecting my heating system, Nathan came, assessed traced and rectified the problem all within an hour. His work is always clean and tidy and to the highest of standards. Nathan is a canny bloke and should be everyone's go to guy for all heating issues and needs. His work is highly skilled. I would recommend Tyne and Wear Heating as the premier business to call if you want an excellent and trustworthy service, with outstanding customer care.

Joyce ★★★★★

“

Absolute first class service, fixed my broken boiler in no time. Canny person, professional and excellent value. Would use again!

Helen ★★★★★

“

Very pleased with the work Nathan has completed over the years. Very reasonable and will continue to use his services.

Lynsey ★★★★★

“

I have used Tyne & Wear Heating to fit and service my boiler for years. They always do a brilliant job. Just did a service for me at the usual high standards. They are very reliable and professional. It is a pleasure to deal with a company that never lets you down - and always at a fair price. Nathan, the boss, is a top guy and will always do the best for the customer. I wouldn't use anyone else! Great company.

Alan ★★★★★

The North East Number One Heating Provider **Since 2008**

Once your new boiler is installed by us, why not get your whole heating system covered with our **New Boiler Service Plan**.

New Boiler Service Plan

£9.99
PER MONTH

- ✓ Annual Service
- ✓ No Excess To Pay
- ✓ No Call Out Fee
- ✓ Priority Call Out
- ✓ Next Day Boiler Repairs*
- ✓ Entire Heating System Covered Including Gas & Water Leaks
- ✓ 24/7 365 Days Helpline



 **Vaillant**

 **WORCESTER**

BAXI

Glow•worm

ideal
HEATING

*subject to availability

 **07595 749098**

 **0191 743 0086**



Price Match Promise

We will **match** and **beat** any genuine like for like quotation by **£100**, if you place your order on the day of quotation.



We Will Not Be Beaten On Price!



 07595 749098

 0191 743 0086



Get
£100
Each



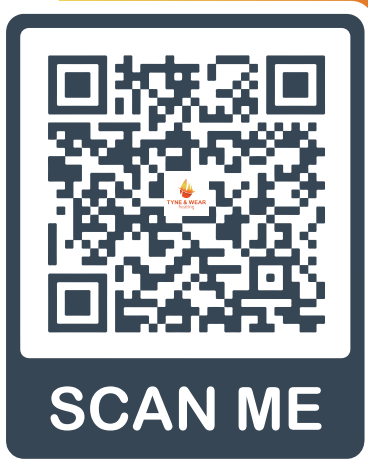
TYNE & WEAR
heating



Refer a Friend

Refer a friend or family member and if they have a new boiler installed by Tyne & Wear Heating too, we will pay you both **£100 each***

* Referee must go ahead within 28 days. If the referrer works are complete before the referee goes ahead a Tyne & Wear Heating voucher will be sent instead of the deduction of £50 for the total price.



North East's Highest Google Rated Boiler Installation Company

Google

5 Star Customer Rating



Turn on camera app



Frame the QR



Click the pop-up

Join the Team

Are You the North East Plumbing & Heating Expert We're Looking for?

We consider our employees as the backbone of the company.

We take care of each of them as we would our own family.



TYNE & WEAR
heating

Check our website for opening positions



tyneandwearheating.co.uk





TYNE & WEAR
heating

07595 749098



0191 743 0086



info@tyneandwearheating.co.uk



www.tyneandwearheating.co.uk



[tyneandwearheating](#)



[tyneandwearheating](#)



Google

5 Star Customer Rating



facebook

5 Star Customer Rating



Vaillant



WORCESTER

BAXI

Glow•worm

ideal
HEATING